

FCC Form 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Greg Krings
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	krings@solarus.biz
Form Type		54.313 and 54.422

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	330974
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<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<210> For the prior calendar year, were there any reportable voice service outages? No

[illegible]

(300) Unfulfilled Service Request Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<300> Unfulfilled service request (voice)	0
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<310> Detail on attempts (voice)	Name of Attached Document
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<320> Unfulfilled service request (broadband)	2
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330974wi330.pdf

<330> Detail on attempts (broadband)	Name of Attached Document
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(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@eolarus.biz
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
330974wi510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	330974
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<030>	Contact Name - Person USAC should contact regarding this data	Oreg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@olarus.biz
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	330974wi610.pdf

<010>	Study Area Code	330974
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<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz
<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz
<810>	Reporting Carrier	Wood County Telephone Company dba Solarus
<811>	Holding Company	Wood County Telephone Company
<812>	Operating Company	Wood County Telephone Company dba Solarus

[illegible]

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext .
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<900> Does the filing entity offer tribal land services? (Y/N) Yes

<910> Tribal Land(s) on which ETC Serves

Ho-Chunk Nation


<920> Tribal Government Engagement Obligation

330974wi920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes

Yes
Yes
Yes
Yes
Yes
Yes
Yes

(1000) Voice and Broadband Service Rate Comparability Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<1000>	Voice services rate comparability certification	Yes
<1010>	Attach detailed description for voice services rate comparability compliance	330974wi1010.pdf <hr/> Name of Attached Document
<1020>	Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	330974wi1030.pdf <hr/> Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039> Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

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<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	<div>330974wi1210.pdf</div> <div>Name of Attached Document</div>
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<1220>	Link to Public Website	HTTP
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"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>

(2005) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>
<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>
<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>
<2024A> Round 2 Recipient of Incremental Support?		<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>
<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>
<2025A> Round 2 Recipient of Incremental Support?		<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>
<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>
<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		330974w13010.pdf
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input checked="" type="checkbox"/>
If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	330974w13026.pdf

REDACTED – FOR PUBLIC INSPECTION

LINES 3027-3034

LINES REDACTED IN ENTIRETY

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039> Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>BKD LLP</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	<u>BKD LLP</u>
Name of Reporting Carrier:	<u>WOOD COUNTY TEL CO</u>
Signature of Authorized Officer:	<u>CERTIFIED ONLINE</u> Date: <u>06/21/2017</u>
Printed name of Authorized Officer:	<u>Greg Krings</u>
Title or position of Authorized Officer:	<u>Controller</u>
Telephone number of Authorized Officer:	<u>7154218129 ext.</u>
Study Area Code of Reporting Carrier:	<u>330974</u> Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	<u>WOOD COUNTY TEL CO</u>
Name of Authorized Agent Firm:	<u>BKD LLP</u>
Signature of Authorized Agent or Employee of Agent:	<u>CERTIFIED ONLINE</u> Date: <u>06/21/2017</u>
Name of Authorized Agent Employee:	<u>Robert R. Abrams</u>
Title or position of Authorized Agent or Employee of Agent	<u>Sr. Managing Consultant</u>
Telephone number of Authorized Agent or Employee of Agent:	<u>6086649110 ext.</u>
Study Area Code of Reporting Carrier:	<u>330974</u> Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

FCC Form 481 – Line 330 – Unfulfilled Broadband Service Requests Resolution

SAC: 330974
State: WI
Name: Wood County Telephone Company

REF	CUSTOMER NAME	DESCRIPTION OF SERVICE REQUESTED	SERVICE REQUESTED (√ ALL APPLICABLE TO UNFULFILLED REQUEST)		BROADBAND	DESCRIPTION OF HOW CARRIER ATTEMPTED TO PROVIDE SERVICE
			BROADBAND	VOICE	SPEED REQUESTED	
1	Customer 1	High speed internet	x		10/1	Attempts to force acceptable signal quality at end of carrier route were unsuccessful. Significant construction would be required to remedy for this customer. Subscriber is in an area that is not economically feasible to provide 10/1 service.
2	Customer 2	High speed internet	x		10/1	Attempts to force acceptable signal quality at end of carrier route were unsuccessful. Significant construction would be required to remedy for this customer. Subscriber is in an area that is not economically feasible to provide 10/1 service.

FCC Form 481 – Line 510 – Service Quality Standards & Consumer Protection Rules

SAC: 330974
State: WI
Name: Wood County Telephone Company

47 CFR §54.313(a)(5) requires an ETC to certify that it complies with applicable voice & broadband service quality standards and consumer protection rules.

Wood County Telephone Company complies with consumer protection requirements applicable to voice and broadband services including those in 47 U.S.C. § 222 protecting the privacy of customer information, and 47 U.S.C. §§ 64.2001-2011 protecting Customer Proprietary Network Information.

Wood County Telephone Company certifies that it complies with all applicable statutory requirement for its class of telecommunications carrier found in the Wisconsin State Statutes (*Wis. Stats. §196, Regulation of Public Utilities*).

Wood County Telephone Company certifies it observes best practices as set forth by the Wisconsin Department of Agriculture, Trade and Consumer Protection (*Wis. Adm. Code Ch. ATC 123*) covering subscription and billing practices, prohibitions of negative option billing, requirements regarding automatic renewals and extensions, and prohibitions of listed misrepresentations to subscribers. The company also complies with state rules on direct marketing, personal and telephone solicitations included in *Wis. Adm. Code Ch. ATC 127*.

Wood County Telephone Company maintains accurate schedules filed with the Public Service Commission of Wisconsin comprising a filed tariff so worded to minimize ambiguity or the possibility of misinterpretation, describing terms and conditions of services, pricing, conditions of establishment and disconnection of services (*Wis. Adm. Code Ch. PSC 165.032*).

FCC Form 481 – Line 610 Ability To Remain Functional In An Emergency Situation

SAC: 330974
State: WI
Name: Wood County Telephone Company

47 CFR §54.313(a)(6) requires an ETC to certify that it is able to function in emergency situation as set forth in 47 CFR §54.202 (a)(2).

Wood County Telephone Company certifies it has complied with, and will continue to comply with applicable requirements regarding its ability to remain functional in an emergency situation as set forth in 47 CFR §54.202 (a)(2) for its continuing provision of voice and data services.

Wood County Telephone Company complies with applicable sections of the Wisconsin Administrative Code, Standards for Telecommunications Service (*Ch. PSC 165.065*) requiring that it “shall make reasonable provision to meet emergencies resulting from national security requirements, failures of lighting or power service, sudden and prolonged increases in traffic, illness of personnel, or from fire, storm, or similar emergencies”.

The company has maintained reasonably adequate provisions for emergency power in response to emergency situations, and has performed weekly tests of its back-up power generation capabilities.

Designated employees are informed as to procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of telecommunications and data services, including rerouting of traffic around damaged facilities and the deployment of emergency power.

REDACTED - FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 330974

<015>	Study Area Name	WOOD COUNTY TEL CO
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<020> Program Year 2018

<030> Contact Name - Person USAC should contact regarding this data Greg Krings

<035> Contact Telephone Number - Number of person identified in data line <030> 7154218129 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> krings@solarus.biz

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

[illegible]

REDACTED - FOR PUBLIC INSPECTION

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

[illegible]

REDACTED - FOR PUBLIC INSPECTION

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz
<810>	Reporting Carrier	Wood County Telephone Company dba Solarus
<811>	Holding Company	Wood County Telephone Company
<812>	Operating Company	Wood County Telephone Company dba Solarus

[illegible]

FCC Form 481 – Line 920 Ongoing Tribal Engagement

SAC: 330974

State: WI

Name: Wood County Telephone Company

MEMORANDUM: SOLARUS / HO-CHUNK MEETING MINUTES

DATE: November 30, 2016

In fulfillment of tribal engagement obligations in the US Code at §54.313 (a)(9), and to continue the good working relationships with its customers located on tribal lands, Wood County Telephone Company d/b/a Solarus requested this meeting with its liaison representatives of the Ho-Chunk Nation. These is a record of what was discussed at the meeting held via conference telephone call on November 29, 2016.

Attending on behalf of the Ho-Chunk Nation, ongoing liaison representatives included:

- **Dave Lambert** – IT Systems Engineer Dave.Lambert@ho-chunk.com (715) 284-2290
- **Michael Rave** – IT Supervisor, Information Technology and Services Michael.Rave@ho-chunk.com (715) 284-2290
- **Dawn Killian Lambert** – Assistant (715) 284-9098

On behalf of Wood County Telephone Company dba Solarus:

- **Wendy Hack** – Business Sales Manager wendy@solarus.biz (715) 421-8143
- unable to attend, **Greg Krings** – Director of Finance / Controller krings@Solarus.biz (715) 421-8129

The meeting opened with a brief review of the tribal engagement obligations and reporting requirements required under FCC rules, supplemented through guidance published by the Office of Native Affairs and Policy¹ regarding specific topics that should be covered in these meetings. The following areas were discussed during this meeting:

1. Tribal Service Areas: The Ho-Chunk tribal lands within Wood County Telephone Company's Nekoosa exchange were reviewed, as well as tribal areas Solarus currently service that lie beyond the Wood County Telephone Company ILEC study area.

2. Needs Assessment and Deployment Planning

Services being provided to several facilities of the Ho-Chunk were reviewed, and in particular, to the tribal lands falling within the Wood County ILEC ETC service area. Mr. Lambert noted the new address for the domestic shelter now located off of tribal lands, and the discussion moved to adding similar services to addresses in new areas.

Solarus explained that all of the tribal homes and business locations in Nekoosa tribal lands continue to be among areas scheduled for high-speed facilities upgrades. Addresses in these areas will receive faster, more reliable broadband options. It was reiterated that all tribal end users can already request VDSL broadband services during the migration to fiber. Tribal representatives felt that key deployment planning needs are being addressed through existing Solarus sales channels.

There was a continuation of an earlier discussion of the availability of tribal Lifeline and Link-up program assistance. There was a review of Lifeline program opportunities, and how Solarus will continue to advertise their potential benefits. Ms. Hack recounted how informational materials had been sent to tribal offices since the last engagement meeting.

¹ See Office Of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund, WC Docket No. 10-90, DA 12-1165, Released July 19,2012.

This was part of a question of tribal Lifeline and Link-up availability immediately adjacent to existing tribal lands was raised. Information on recent and current FCC policy, and recent FCC materials had been forwarded earlier to Mr. Rave for review and continuing discussion. Ms. Hack will be following up with this.

The Ho-Chunk have an initiative underway to remap tribal lands as part of their overall needs assessment/deployment planning of the tribal service areas. This will include a review of lands the Ho-Chunk purchased as “fee-simple” property. To the extent these do not meet all designation requirements in 47 CFR §54.412, applications will be made to do so, in conjunction with this initiative. The Ho-Chunk GIS group is still working on this project. Ms. Hack offered assistance to the project.

Ho-Chunk representatives described ongoing organizational changes within the Ho-Chunk Social Services Department. Updated contact information was shared and Solarus committed to work with identified groups in that department to insure continuing awareness of tribal Lifeline and Link-up programs. Representatives feel Solarus has been attentive to this need in the past, and will be in the future, for the newly re-organized department. Tribal reps needed to confirm information on the web site was up to date. Mr. Lambert said he would post some new phone numbers..

Recent service complements and potential upgrades to business locations within the Nekoosa tribal lands were discussed, followed by a discussion of how to spot additional opportunities in these areas. Representatives feel they maintain good working relationships for current services as well as for problem solving.

3. Feasibility and Sustainability Planning

Certain planned and potential expansion projects at the Nekoosa casino remain under discussion by tribal leadership. These are being cared for through the existing relationship between the tribal Information Technologies organization and Solarus. No gaps or concerns were voiced during the meeting, or expected as these projects move forward.

4. Marketing Services in a culturally sensitive manner

There was a discussion of what might constitute sensitive vs. insensitive cultural references in Solarus marketing and sales efforts. Tribal representatives felt that Solarus marketing has shown continuing sensitivity to Ho-Chunk culture. For mutual benefit, it was agreed that any concerns could be swiftly resolved if reported.

5. Right of Way, Land Use Permitting and Environmental Review Processes

The Ho-Chunk tribal permitting forms introduced in the past two years have been revisited and processes have evolved. Tribal representatives also described the location mapping effort that had been underway. It has been aimed at tracking services to housing and business on tribal lands. Contact names were scheduled to be exchanged to insure Solarus would utilize the latest form versions and continued understanding of roles played by the Ho-Chunk Department of Utilities & Housing, regional and national Bureau of Indian Affairs (BIA) offices, and the Wisconsin State Historic Preservation Office (SHPO), regarding permitting and process steps. Representatives continued their desire to work together to implement any changes in processes that result. Some township roads mapped and taken ownership of; and Ms. Hack volunteered to share this with the Solarus facilities group, so they know who to work with for those areas.

6. Cultural Preservation and Environmental Review Processes

There continue to be no known concerns with processes for cultural preservation or environmental concerns at this time, or in recent memory. It is believed that the new permitting process will provide some additional opportunities to identify potential concerns early in the planning process.

There has been no record of voiced complaints from existing tribal land owners, and no voiced gaps in Solurus' compliance with land use permitting and environmental review processes of the Ho-Chunk or Wisconsin Department of Natural Resources/ State Historic Preservation Office (SHPO) in the past year.

7. Compliance with Tribal Business and Licensing Requirements

There are no known concerns regarding tribal business or licensing requirements. Tribal representatives agreed to share any new requirements or licensing ordinances if they may apply.

8. Follow Up Activities

- Solarus will reach out to new personnel in the Ho-Chunk Social Services Department to make sure tribal Lifeline and Link-up program awareness remains adequate.
- Continuing successful teamwork on new projects for the Nekoosa casino, including the upgrade or expansion of services to tribal locations (residential and business) in the Nekoosa exchange tribal lands.
- Solarus will continue to make sure revisions to the Ho-Chunk land use ordinances are reviewed by technical staff, and provide ongoing follow-up on permitting issues that may arise.
- Solarus has since forwarded information on business locations and services are to be upgraded to its new Media Shower network. Tribal customers will be contacted as Media Shower is available, to be sure they know. It was understood this is the same approach taken with all Wood County subscribers.

cc: Jon Greendeer, President, Ho-Chunk Nation
Greg Krings, Director of Finance, Wood County Telephone Company

FCC Form 481, Line 1010: Voice Services Rate Comparability

The company certifies the pricing of voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau.

The company's pricing of fixed voice service, reported on line 703 of this filing, is below the current reasonable comparability benchmark for voice service (\$49.51), as published by the Wireline Competition Bureau, in FCC DA 17-167, released February 14, 2017.

FCC Form 481, Line 1030: Broadband Comparability Compliance

The company certifies it offers a service meeting the Commission's broadband public interest obligations, that is priced no higher than the applicable benchmark announced annually in a public notice issued by the Wireline Competition Bureau (FCC DA 17-167, released February 14, 2017), or is no higher than the non-promotional price charged for a comparable fixed wireline service in urban areas in the states or U.S. Territories where the eligible telecommunications carrier receives support.

FCC Form 481 – Line 1210 Lifeline Service Terms & Conditions

SAC: 330941
State: WI
Name: Wood County Telephone Company

Wood County Telephone Company offers Lifeline service to qualifying subscribers.

- Qualifying subscribers receive monthly Lifeline credits of \$9.25 under the terms and conditions the federal Low Income program as may be modified from time to time in Orders released by the FCC's Wireline Competition Bureau (Bureau), plus credits under the terms and conditions of the Wisconsin Universal Service Fund.
 - Federal and Wisconsin Lifeline credits require eligible customers to subscribe to either the company's local service offering, or to a qualifying standalone broadband service.
 - The Wisconsin Lifeline Service credit is calculated and applied consistent with *PSC 160.062, Wis. Adm. Code*.
 - Federal and Wisconsin Lifeline credits are limited to one per qualifying household, and for service received from a single provider.
- If a Lifeline benefit is sought via the company's voice offering, the service provided meets these criteria:
 - Number of Local Minutes/Calls Provided: Unlimited local calling.
 - Additional Charges for Toll Calls: Toll calls and services for Lifeline subscribers are available and are billed at carriers' standard rates.
 - Access to repair and emergency services are provided.
 - Access to touch tone capability is provided, in the same manner as for regular customers.
 - No monthly or non-recurring charges for toll blocking features, pursuant to the then current language of *PSC 160.04, Wis. Adm. Code*.

Federal program eligibility for Lifeline service must be confirmed before the credit is issued. All subscribers must be recertified at least once each year, pursuant to rules of the federal Low Income Program.

The company implemented the required changes in the Lifeline program that became effective on December 2, 2016, pursuant to the Bureau's *2016 Lifeline Modernization Order in WC Docket No. 11-42*. These included updated some rules for customer eligibility and recertification, the list of qualifying programs and made adjustments on the portability of the Lifeline benefit

The company was one of the Wisconsin ETCs for which a Temporary Waiver was granted from some of December 2, 2016 changes in provisions of the federal Lifeline program through the Bureau's *Lifeline and Link Up Reform and Modernization Order DA 16-1324*, released December 1, 2016.

The company offers the combined state and federal Lifeline credits subject to both the federal rules and Wisconsin's Temporary Waiver.

Lifeline eligibility requires that income be no higher than 135% of the federal Poverty Guideline level, and/or participation in at one of the following programs, verified at least once each year.

The company offers the Lifeline credit based on the subscriber's participation in the eligible programs included in the federal rules, and any additional programs while permitted under Wisconsin's Temporary Waiver.

The Company's local tariff Terms and Conditions for Lifeline Service are attached.

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	2
Sheet Number:	2
Amendment Number:	621

WOOD COUNTY TELEPHONE COMPANY

Utility Name

GENERAL RULES AND REGULATIONS

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service is a residence service offering that provides a discounted monthly rate to customers who qualify for low income assistance programs as defined in s. PSC 160.02(8), Wis Adm. Code.
2. Lifeline Service provides a monthly discount to eligible residence customers that have a network access line (including Extended Area Service), touch-tone service, 911 Service (billed on the customer's telephone bill), and the End User Common Line Charge (EUCL), or through another qualifying service type. If the customer has measured service, 120 local calls are provided. Extended Community Calling (ECC) Service is not included in Lifeline Service.
3. Lifeline Service monthly rates for residence customers are established according to s. PSC 160.062(1), (2) and (3), Wis Adm. Code.

B. REGULATIONS

1. Lifeline Service is only available for residence Customers with a single line Network Access Line, or other qualifying service type, in the same household from a single provider.
2. Lifeline Service is not available to customers who are dependents for federal income tax purposes as defined in 26 USC 152 (1986), unless the customer is more than 60 years old, or in accordance with rules established by the FCC.
3. Lifeline Service customers must complete and remit any required query authorization forms requested by the Company or forfeit eligibility for Lifeline Service.
4. Eligibility for Lifeline Service must be verified by the Company by finding the Social Security Number and name of the listed Customer in active records of the Department of Workforce Development or the Wisconsin Department of Revenue.

Applicable to Service Rendered on and after: 1/1/2017

Date Issued

PSCW Authorization by Order No.:

Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	2
Sheet Number:	3
Amendment Number:	621

WOOD COUNTY TELEPHONE COMPANY

Utility Name

GENERAL RULES AND REGULATIONS

LIFELINE SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

5. Reconfirmation of Eligibility for Lifeline Service

- a. Reconfirmation of eligibility for Lifeline Service will be done at least once each year, and in accordance with rules established by the FCC.
- b. If a Customer cannot reconfirm eligibility for Lifeline Service, eligibility will continue until the next bill date following failure to meet the eligibility requirements.
- c. When the Low Income Household Energy Assistance Program is one of the Customer's qualifying low income assistance programs, the eligibility for Lifeline Service shall continue until the bill date in the next December following the close of the heating season. At that time, if eligibility cannot be re-verified by the Company, Lifeline Service will be removed from the Customers bill.
- d. When the Wisconsin Homestead Tax Credit is one of the Customer's qualifying low income assistance programs, the eligibility for Lifeline Service shall continue until the bill date in the next June following the end of the tax year. At that time, if eligibility cannot be re-verified by the Company, Lifeline Service will be removed from the Customers bill.

6. Lifeline Service will appear as a credit or rate reduction on the Customer's bill on the next bill date following the date the Customer applied for Lifeline Service. When the Customer's eligibility precedes the previous bill, credit will also be given on one month's prior bill

7. A Lifeline Service Customer cannot be disconnected for the non-payment of toll charges.

8. If Call Blocking Service is available and the Customer has elected Call Blocking Service, a Service Deposit cannot be collected to establish Lifeline Service. If Call Blocking Service is not available, the Company may require a Service Deposit to establish Lifeline Service.

Applicable to Service Rendered on and after: 1/1/2017

Date Issued

PSCW Authorization by Order No.:

Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	4
Sheet Number:	4
Amendment Number:	621

WOOD COUNTY TELEPHONE COMPANY

Utility Name

GENERAL RULES AND REGULATIONS

LIFELINE SERVICE (Cont'd)

C. RATES AND CHARGES

The applicable monthly rate for Lifeline Service is determined by the sum of the rates for the services specified in 1, following and applying a credit based on the sum of the credits as specified in 2, following.

1. Lifeline Service

Residence Network Access Line (including EAS) at the rate specified elsewhere in this tariff, or other qualifying service type specified under rules established by the FCC

Touch Calling Service (if applicable) at the rate specified elsewhere in this tariff.

911 Service (if billed on the Customer's telephone number).

End User Common Line (EUCL) Charge.

2. Lifeline Service Credits

End User Common Line (EUCL) Charge as specified in the NECA Tariff.

Federal Lifeline support credit as specified by the Federal Communications Commission (FCC) for Universal Service Support for Low-Income Consumers.

State Lifeline support credit as specified by the Public Service Commission of Wisconsin in Wis. Admin. Code PSC 160.062.

3. Lifeline Service Monthly Credit

The Lifeline Service monthly credit is calculated and applied consistent with Wis. Admin. Code PSC 160.062

Applicable to Service Rendered on and after: 1/1/2017

Date Issued

PSCW Authorization by Order No.:

Letter Date

Base Rate Service:	<u>Monthly Rate</u>	<u>State USF Assessment</u>
Business Access Line -		
One-Party	\$27.55	\$1.30 (I)
One-Party (24-month Term)	ICB	1.30 (I)
One-Party (36-month Term)	ICB	1.30 (I)
One-Party (60-month Term)	ICB	1.30 (I)
Key System Line (Multi-line)	\$33.14	\$1.30 (I)
Key System Line (Multi-line) ¹ (24-month Term)	ICB	1.30 (I)
Key System Line (Multi-line) ¹ (36-month Term)	ICB	1.30 (I)
Key System Line (Multi-line) ¹ (60-month Term)	ICB	1.30 (I)
PBX Trunk	\$45.94	
PBX Trunk ¹ (24-month Term)	ICB	
PBX Trunk ¹ (36-month Term)	ICB	
PBX Trunk ¹ (60-month Term)	ICB	
Residence Access Line -		
One-Party	\$22.68 (I)	\$1.30 (I)
One-Party Key Pushbutton Line (Multi-line)	22.68 (I)	\$1.30 (I)
One-Party Key Pushbutton Line (Grouped)	22.68 (I)	\$1.30 (I)

Note 1 – Term pricing applies to purchase on a business accounts of 3 or more lines/trunks.

The State USF Assessment applicable per IBN line, as described in Individual Contract Services, Section 25 Sheet 1, is \$1.30. (I)

- * The monthly rate, including Federal and State taxes, are not applicable for the second exchange line when the second exchange line is requested by hearing-impaired Customers to use Two Line Voice Carryover as defined in the Wis. Admin. Code PSC 160.02 (12).

Switching Service:*

Each switched line \$13.61

*Applicable to Central State Telephone Company's Cranmoor customers only.

Rates in this tariff apply for any other services offered to switcher Customers if not specifically covered in an agreement.

FCC Form 481, Line 3010b: Certification of Public Interest Obligations

The Company certifies that it is progressing to provide upon a reasonable request, broadband services at actual speeds of 10Mbps downstream/1Mbps upstream, with latency suitable for real-time applications including VoIP and usage capacity that is reasonably comparable to reasonably comparable offerings in urban areas, and that requests for such service are met within a reasonable amount of time.

REDACTED - FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY